



Automated Documentation for Single Users



FAQ

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FAQ

| S. no. | Questions | Comments |
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| 1. | What makes EpiDOCX the ideal time saving tool for documentation? | EpiDOCX automates the creation of documentation of processes, offering unprecedented speed and accuracy of capture. Its simplicity of use makes it the ideal tool for document creation. |
| 2. | Which applications can be captured using EpiDOCX? | All Mainstream Windows, Java, Green Screen applications and others including IE browser based, SAP, Oracle, MATLAB, PeopleSoft, CAD (CATIA, UGNX, etc). |
| 3. | Who would require EpiDOCX? | Single users wanting to automatically generate documents. |
| 4. | If the customer has several hundreds of end users who do documentation, then should he/she choose EpiDOCX? | NO. EpiDOCX would be ideal for single users who generate documentation. In the case stated here, <i>Epiplex500 enterprise</i> would be the perfect tool. It also provides simulations and elearning in addition to automated documentation. |
| 5. | In how many different languages can the outputs be obtained? | 17 - English, Spanish, Portuguese, Romanian, Dutch, Italian, German, French, Thai, Chinese, Japanese, Korean, Bahasa, Hindi, Kannada, including the right-to-left Arabic and Hebrew scripts. |
| 6. | How does EpiDOCX cope when the exact controls are not identified? | EpiDOCX provides a feature – Aliasing – in which the user can give names, to certain unrecognizable names of controls, which get applied in all future captures of the application. This increases the accuracy and consistency of step descriptions during a process capture. |
| 7. | How does EpiDOCX secure the display of sensitive data such as password fields, social security number, etc in published content? | Both images and text can be concealed by the ' Mask ' feature. Post capture any field can be marked as secured and the text can be masked. Once marked as secure, all future captures of that field will be treated as a secure control. |
| 8. | What are the features in the editing stage that enable the transfer of tacit knowledge of the subject matter expert to the end users? | <ol style="list-style-type: none"> 1. Annotations - Call outs (Help Bubbles) and Sticky notes, text and graphical boxes 2. Information step – Detailed description, Images, links to external documents, websites, etc. 3. Template based outputs |

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| 9. | What kinds of document outputs can one publish using EpiDOCX? | <p>Technical Documents (Software documentation & manuals, System procedure guides, User guides, Sign-off documents, Task 'cue' cards)</p> <ol style="list-style-type: none"> 1. Microsoft Word (.doc) 2. Acrobat Reader (.pdf) 3. Microsoft PowerPoint (.ppt) 4. XML (.xml) – DocBook compliant 5. Web documents (HTML) <p>Classroom Training Resources (Training manuals, Training slides, Job aids or Task 'Cue' cards)</p> |
| 10. | How is EpiDOCX licensed? | EpiDOCX is node-locked, single user license. |
| 11. | Can the user evaluate EpiDOCX before buying it? | The user can download a free evaluation lasting for 7 days from the date of installation. |
| 12. | Who would be a prospect for EpiDOCX? | EpiDOCX would be used by a wide range of customers, a few are – Project managers, Documentation managers, Training managers, etc. Please refer the ' Customers & Uses ' section to see the complete list of customers. |